

Tenant Scrutiny Board - Involving Tenants to Improve Council Housing Services

What is the Tenant Scrutiny Board?

Made up of **tenants and leaseholders**, the Board challenges policies and performance to ensure that Leeds City Council provides a high quality housing service that retains tenants at the heart of the organisation.

Tenant Scrutiny Board



How does the Tenant Scrutiny Board make a difference to Council Housing services?

It aims to:

- keep tenants and leaseholders at the heart of the services by finding out what they want.
- help 'quality control' the work of Housing Leeds, including being involved with reality checks and mystery shopping.
- improve the performance of day to day services, and satisfaction.
- achieve the best possible value for money.

Further details about how the board represents you and the minutes of previous meetings can be found at www.XXXXXXXX

Get Involved

To find out how you can support the Board, or apply to be a Board member email us direct at tenant.scrutiny@leeds.gov.uk

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